



Personal Details:	Summary:
<h1>Devashish G. Jain</h1> <p>Consultant, QA QA Lead API & Compliance Testing Expert Stakeholder Management QE Transformation</p> <p>Address: Mundhwa, Pune-411036</p> <p>Contact No: +91 7387233123</p> <p>Email: erdevashishjain@gmail.com</p>	<p>QA Manager / QA Lead (14.6+ years) driving QA strategy, team leadership (12+ QEs), and delivery across web & mobile. Lead—not hands-on—automation governance across Web (Playwright), Mobile (Appium), and API (Karate), reducing QA turnaround time by 25%. Experienced in release management, stakeholder communication, risk-based testing, and compliance (KYC). Strong reporting on KPIs/OKRs (defect leakage, coverage, cycle time) with tools including JIRA, Confluence, Splunk, ReadyAPI, Postman, Jenkins, and Git.</p>

<p>Roles And Responsibilities:</p> <ul style="list-style-type: none"> ● Team Management: Led a team of 12+ Quality Engineers, ensuring optimal performance and collaboration. ● Reporting: Prepared detailed test reports for management, covering test coverage, execution status, defect trends, and challenges. ● Automation: Led automation collaboration and a 6-member Automation QE team (Web–Playwright, Mobile–Appium, API–Karate), defining requirements, validating deliverables, and reviewing automated test jobs—reducing QA turnaround time by 25% while focusing on leadership over hands-on automation. ● Agile Practices: Actively participated in all Scrum ceremonies, including Sprint Planning, Daily Stand-ups, Reviews, and Retrospectives. ● KYC & Compliance Testing: Conducted in-depth testing of complex KYC and compliance scenarios for web and mobile platforms, referencing Country Compliance Documents (CCDs). ● Project Management: Managed project estimation, planning, resource allocation, task assignments, and adherence to timelines and quality standards. Reduced defect leakage by 25% by enhancing QA review process across all projects. ● Tools Expertise: Proficient in JIRA and Confluence for task management and documentation, and Splunk for log analysis. ● Release Management: Ensured thorough testing signoffs from internal teams and business partners before production deployment. Delivered key artifacts, including Release Notes, Test Execution Reports, and Defect Reports. ● Training and Mentorship: Trained junior QA engineers in RESTful and GraphQL service testing techniques. ● API Testing: Over 8 years of hands-on experience in API automation, having developed and executed 500+ end-to-end automated test cases using tools such as ReadyAPI, SOAP UI, Postman (2018–2020), Karate Framework, and basic proficiency in JMeter.
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Highest Qualification:		
Bachelor Of Engineering – Information Technology	R.T.M.N.U - Nagpur	Jun 2006 To May 2011

Company Name	Designation	Tenure
Western Union Services India Pvt Ltd.	Product Owner	Feb 2026 – Till date (1 Month)
Western Union Services India Pvt Ltd.	Consultant, Quality Assurance	Sep 2018 - Jan 2026
Mphasis Ltd, Pune	Module Lead, Quality Assurance	Dec 2016 - Sep 2018
Emtec Inc., Pune	Sr. Test Engineer	Aug 2016 - Nov 2016
GlobalLogic India Pvt. Ltd., Nagpur	Sr. Test Engineer	Jan 2014 - Jul 2016
Ebix India Pvt. Ltd., Nagpur	Quality Analyst	Feb 2012 - Jan 2014
Kuebito Technologies, Pune	Quality Analyst	Sep 2011 - Feb 2012

<p>Technical Skills & Testing Tools:</p> <ul style="list-style-type: none"> ● API Automation: Postman, SOAP UI, ReadyAPI, Karate Framework ● Performance & Security Testing: JMeter (Basic) & RatProxy (Basic) ● Agile Project Management Tool: JIRA, Confluence ● Log Analysis: Splunk, Dynatrace (Just Started) ● Analytics Tool: Amplitude, Google Analytics, Google Search Console ● Other Tools/Applications: Google Adword & Google Adsense, GIT & Jenkins ● CMS Platform: WordPress – Content creation, plugin testing, and theme validation
