Personal Details:	Summary:
# Devashish G. Jain **Consultant, QA | QA Lead | API & Compliance Testing Expert | PMP & CSPO Certified** **Address:** Mundhwa, Pune-411036 **Contact No:** +91 7387233123 **Email:** erdevashishjain@gmail.com	Results-driven QA professional with 15+ years of experience in team leadership, project management, API testing, and compliance validation. Skilled in Agile, release management, and tools like JIRA, Splunk, and Ready API. Proven track record in delivering quality solutions across web and mobile platforms with strong reporting and mentoring capabilities.

Roles And Responsibilities:

- **Team Management:** Led a team of 10+ Quality Engineers, ensuring optimal performance and collaboration.
- **Reporting:** Prepared detailed test reports for management, covering test coverage, execution status, defect trends, and challenges.
- **Agile Practices:** Actively participated in all Scrum ceremonies, including Sprint Planning, Daily Stand-ups, Reviews, and Retrospectives.
- **KYC & Compliance Testing:** Conducted in-depth testing of complex KYC and compliance scenarios for web and mobile platforms, referencing Country Compliance Documents (CCDs).
- **Project Management:** Managed project estimation, planning, resource allocation, task assignments, and adherence to timelines and quality standards. Reduced defect leakage by 25% by enhancing QA review process across all projects.
- **Tools Expertise:** Proficient in JIRA and Confluence for task management and documentation, and Splunk for log analysis.
- **Release Management:** Ensured thorough testing sign-offs from internal teams and business partners before production deployment. Delivered key artifacts, including Release Notes, Test Execution Reports, and Defect Reports.
- **Training and Mentorship:** Trained junior QA engineers in RESTful and GraphQL service testing techniques.
- **Automation Collaboration**: Partnered with automation teams to define requirements, validate automation deliverables, and review automated test jobs. Reduced QA turnaround time by 25% through automation collaboration.
- **API Testing:** Over 8 years of hands-on experience in API automation, having developed and executed 500+ end-to-end automated test cases using tools such as ReadyAPI, SOAP UI, Postman (2018–2020), Karate Framework, and basic proficiency in JMeter.

Highest Qualification:

Bachelor Of Engineering – Information Technology	R.T.M.N.U - Nagpur	Jun 2006 - May 2011

Company Name	Designation	Tenure
Western Union Services India Pvt Ltd.	Consultant, Quality Assurance	Sep 2018 - Till Date
Mphasis Ltd, Pune	Module Lead, Quality Assurance	Dec 2016 - Sep 2018
Emtec Inc., Pune	Sr. Test Engineer	Aug 2016 - Nov 2016
GlobalLogic India Pvt. Ltd., Nagpur	Sr. Test Engineer	Jan 2014 - Jul 2016
Ebix India Pvt. Ltd., Nagpur	Quality Analyst	Feb 2012 - Jan 2014
Kuebito Technologies, Pune	Quality Analyst	Sep 2011 - Feb 2012

Technical Skills & Testing Tools:

- API Automation: Postman, SOAP UI, ReadyAPI, Karate Framework
- Performance Testing: JMeter (Basic)
- Agile Project Management Tool: JIRA, Confluence
- Log Analysis: Splunk
- Analytics Tool: Amplitude, Google Analytics, Google Search Console
- Other Tools: Google Adword & Google Adsense
- CMS Platform: WordPress – Content creation, plugin testing, and theme validation

Certifications:

Project Management Professional (PMP)	Certified Scrum Product Owner	Certified ScrumMaster	ISTQB